

## GUEST TERMS & CONDITIONS

Holiday accommodation Deltahof

*An overview of the agreements for your holiday in the beautiful province Zeeland*

### Location

The property is located at  
Dijkstraat 6  
4437 AH Ellewoutsdijk  
The Netherlands

The accommodation is a semidetached holiday home with a spacious private terrace. It is situated next to the owners home. More information about the accommodation and rental prices are to be found on the website

[www.zeelandvakantiewoning.nl](http://www.zeelandvakantiewoning.nl)

The owner will ensure that the property and its premises are in adequate condition and equipped with the inventory, as described on the website. Property descriptions and all details both written and verbal are given in good faith and believed to be correct, but interpretation thereof can be subjective and as such their accuracy cannot be guaranteed.

### Guest Responsibility

The guests are expected to reside in the accommodation in a responsible and adequate way, so we can continue to provide good value for our guests.

We recommend and expect that the guest will have or will take out a liability insurance policy prior to their stay. Guests agree to inform owners of any damage or loss however caused, excluding reasonable wear and tear incurred during occupation. Guests should not remove any item from the property. The owner may ask for reasonable replacement costs or withhold payback of the deposit. The supervision of children, babies, and any adults requiring care remains the responsibility of the guest at all times. The owner accepts no responsibility for loss or damage of property, vehicles or vehicle contents belonging to the guest or any member of the party during their occupancy.

### Availability and Arrival/Departure

Holiday home Deltahof is available for bookings all year. In high season periods, the accommodation is only for rent per week, unless agreed otherwise after consultation with the owner.

- Weekend arrival on friday, departure on monday
- Midweek arrival on monday, departure on friday
- Week friday to friday or: monday to monday

The property is available for occupation from 3.00 pm on the first day of the holiday and must be vacated by 11.00 am on the last day. Other hours are possible after consultation with the owners.

### Reservation, Booking and Payment

The contract is deemed to have been made once the guest has paid a deposit. The guest must be over 18 years of age at the time of booking.

The guest who makes the booking is deemed to have agreed to these Terms and Conditions and will be responsible for all persons included in the booking and should ensure that they are all aware of these Terms and Conditions. The owner reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with these Terms and Conditions. After reservation, the guest receives a confirmation and an invoice. A part payment in advance is required. The advance payment consists of 50% of the total invoice. After receipt of payment, the booking is complete. Paying of this means that the tenant has taken note and agree with the terms and conditions. The remaining amount is to be payed latest on the agreed day of arrival.

We are not able to accept pin payment.

In case of bank transfer, the date of receipt of the payment as stated in the bank account of the owner is reference date.

All payments are to be transferred to the following **bank account**.

BIC: RABONL2U

IBAN: NL28 RABO 0320502295 attn. A.J. van der Ploeg

Reference: invoice number

### Deposit

A deposit is charged in advance and needs to be payed cash on arrival day. The deposit is € 100,- and will be refunded after inspection if the the property is left in a similar state to which the guest found it in upon arrival. In case of any loss or damage of property, the owner reserves the right to withhold payback of the deposit and/or ask for reasonable replacement costs.

No deposit is charged to returning guests that have proven to reside in the accommodation in a responsible and adequate way.

### Cancellation or Changes

We recommend and expect that the guest will have or will take out a holiday insurance policy (which includes a cancellation protection plan, covering sickness and unavoidable reasons for cancellation) prior to their stay. Once the holiday is booked the guest has entered into a legally binding contract. If the guest cancels, for whatever reason (including medical and weather related) then no refund of the deposit will be due. Cancellations must

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be notified in writing (including by email) to the owner immediately.

- In case of cancellation before 21 days of the arrival date, 50% of the full balance is due.
- In case of cancellation including and within 21 days upon the arrival date, 100% of the full balance is due.

The owner reserves the right to refuse any booking and to cancel any bookings already made if the property is unavailable for any reason whatsoever. The owner will notify the guest immediately and fully refund of all monies paid (but no further liability). The owner shall not be under any other liability if such cancellation occurs. In the unlikely event of a cancellation the owner will make every possible effort to secure alternative accommodation if required.

### Sublet and number of guests

The owners permit the guest and members of the guest's party (but no one else) to occupy the property for holiday purposes only. The guest must declare the correct number of additional guests during booking and, if this changes, must inform the owner before the rental commences of any change. No more than the maximum number of persons stated on the website may occupy the property unless by prior written agreement with the owner. Extra charge of € 50,- per additional guest per day may be applicable if the number of guests differs from the number on the booking. The owner has the right to deny additional guest(s) access to the property without any refunds if the number of guests exceeds the maximum number of persons allowed.

### Pets

No pets are allowed.

If pets are brought in, the owner reserves the right to deny the guest(s) access to the property without any refunds.

### No smoking, please

We conduct a non-smoking policy regarding the accommodation. Smoking is not allowed inside the property. Feel free to smoke outside on the spacious terrace.

### Services

Bed sheets and covers are present, beds are made upon arrival. Dishcloths are provided too. It is not allowed to take these items outside of the accommodation. Rental prices are including the use of gas, water and heating. We kindly request you to make sensible use of these services provided.

### Cleaning

End cleaning by the owner is not included in the renting price. This is a mandatory service, the € 50,- will be charged separately.

- Guests are expected to leave the property in a similar state to which they find it.
- The guest is responsible for leaving the accommodation in good order and in a clean condition (swept and vacuumed).
- The dishes are clean, dry and put back into the cupboards.
- Empty bottles/pots and paper waste are placed in the designated places.
- Garbage bags are placed in the waste container.
- Bed sheets and covers are folded and placed on the end of the bed.
- Fridge and freezer are left empty and clean.
- No food and/or beverages are left behind
- Guests inform owners of any damage or loss to the accommodation
- Guests should not leave any items at the property and, if left, the owner has the right to charge for the removal, return or disposal of those items.